



S&R Interiors Limited
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Quality Policy

The Directors of S&R Interiors Limited have formulated a Quality Management System.

The Directors and Management of S&R Interiors Limited are committed to operating every aspect of the business to deliver the highest possible quality of service and standards to all our clients.

This is supported by a progressive management style that encourages a quality culture throughout the company. Our aim is to reinforce this commitment, a Quality Management System (QMS) accredited to ISO 9001 and an Environmental Management System (EMS) accredited to ISO 14001 have both been implemented within the business.

The Management are committed to the continuous improvement of the QMS through establishing and reviewing quality objectives. This ensures that the company operates effectively and efficiently and meets the needs of its clients.

All S&R Interiors Limited personnel have been made aware of our Management commitment to this policy and quality in general and are encouraged to support the system by continuous active participation.

The objectives S&R Interiors Limited have identified are a professional and ethical service to our clients. In order to demonstrate this ambition, we have identified the following quality objectives:

- *We will endeavor to deliver our services to specification, and we will measure this by carrying out client satisfaction surveys.*
- *We will provide proactive and regular communication to all employees and engaged sub-contractors in the form of quality sign off documentation and regular toolbox and team meetings.*
- *We have implemented a Dropbox 'Document Management' system to improve communication within our business. Promoting sharing of documents across the business. This will help us improve our office to site communication and ensure consistency.*



- *Our Management team will regularly analyse client satisfaction, internal performance, financial performance and business performance data to ensure that our quality objectives are being met.*
- *We will look after the wellbeing of our employees, so that they can enjoy varied and interesting work.*
- *We will ensure that all suppliers and sub-contractors are ethical businesses that adhere to UK Government legislation and have the correct insurances and accreditations in place.*

S&R Interiors are committed to the continuous improvement of all their management systems and carry out annual reviews of all our policies.

A handwritten signature in black ink, appearing to read 'R Blunsom'.

R. Blunsom
Director
20.01.2021

A handwritten signature in black ink, appearing to read 'S Doran'.

S. Doran
Director
20.01.2021